WA State Division of Developmental Disabilities
Telling our Story through Standardized Assessment

A presentation to the IACC Services Workshop

November 8, 2010

Rockville, MD

Who we are …

WA State Population = 6.7 million
WA State DD Population = 81,000 (estimate)
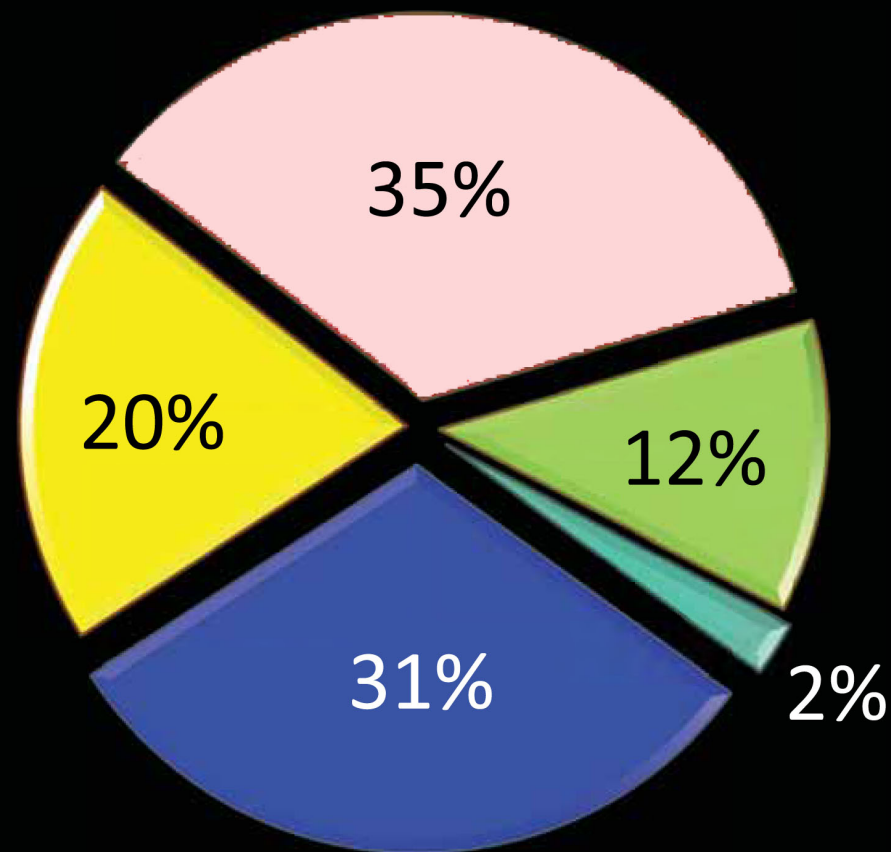# Division Caseload = 39,000

- HCBS Waiver (11,975)
- Non-Waiver Paid (7,634)
- No-Paid Services (13,530)
- Birth to Age 3 (4,743)
- RHCs (889)

35%

12%

20%

31%

2%

Where we came from ...

Performance Audit Findings 2003

"DDD Caseloads are growing, procedures are poorly defined and effective automated systems to help case managers manage their caseloads are missing."

" Because an assessment is not consistently applied, it is impossible to determine if clients with similar needs are receiving similar services."

Audit Expectations

Build an assessment process that:

- Measures the unique support needs of people with developmental disabilities

- Ensures that people with similar support needs receive similar levels of service

- Uses existing technology that has been proved and tested

- That supports all of the DDD programs and services we deliver

Challenges

- Identifying tools that support our values & principles

- Growing caseloads and declining budgets

- Prioritizing increased service demand

- Legacy systems & inefficient processes

- Increasing reliance on Medicaid funding

- Equipping workforce with appropriate skills

- Legal expectations & litigation risks

What we did …
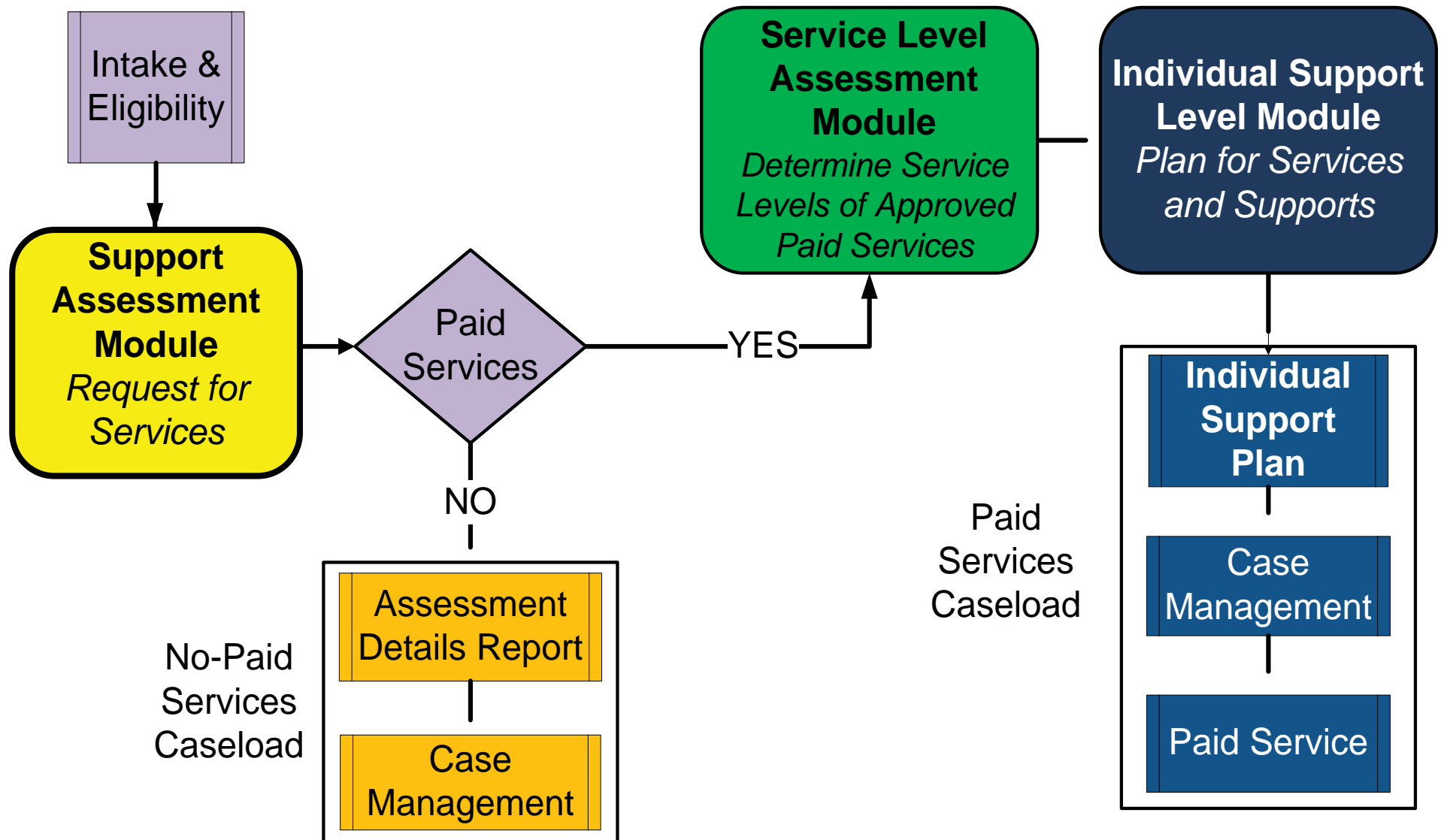
How is the Assessment Organized?

Client Details

Support Assessment

Service Level Assessment

Individual Support Plan

Service Delivery Process

Intake & Eligibility

Support Assessment Module
Request for Services

Paid Services

YES

NO

Service Level Assessment Module
Determine Service Levels of Approved Paid Services

Individual Support Level Module
Plan for Services and Supports

No-Paid Services Caseload

Assessment Details Report

Case Management

Paid Services Caseload

Individual Support Plan

Case Management

Paid Service

Support Assessment

- Collects a common set of information

- Promotes Consistency

- Determines ICF/MR eligibility

- Determines path for paid and no-paid services

- Acuities Inform Respite Algorithm

Support Assessment

Support Assessment for Children

Or

Supports Intensity Scale for Adults

Exceptional Medical
&
Exceptional Behavioral
Support Needs Scales

Protective Supervision

DDD Caregiver Status

Support Assessment

Why the Supports Intensity Scale (SIS)?

- *Enhances credibility in our state's assessment process.*

- *Complements our Residential and County Services Guidelines.*

- *Promotes consistency and fairness through a standardized approach*

- *Measures employment support needs.*

- *Allows data comparisons to be made with other states and nations*

Support Assessment – Acuity Scales

Activities of Daily Living
- Eating
- Toileting
- Personal Hygiene

Mobility Acuity
- Moving Around

Interpersonal Acuity
- Communication
- Relationships
- Social Skills

Medical Acuity
- Exceptional Medical Needs

Behavioral Acuity
- Prominent Behavior
- Frequency
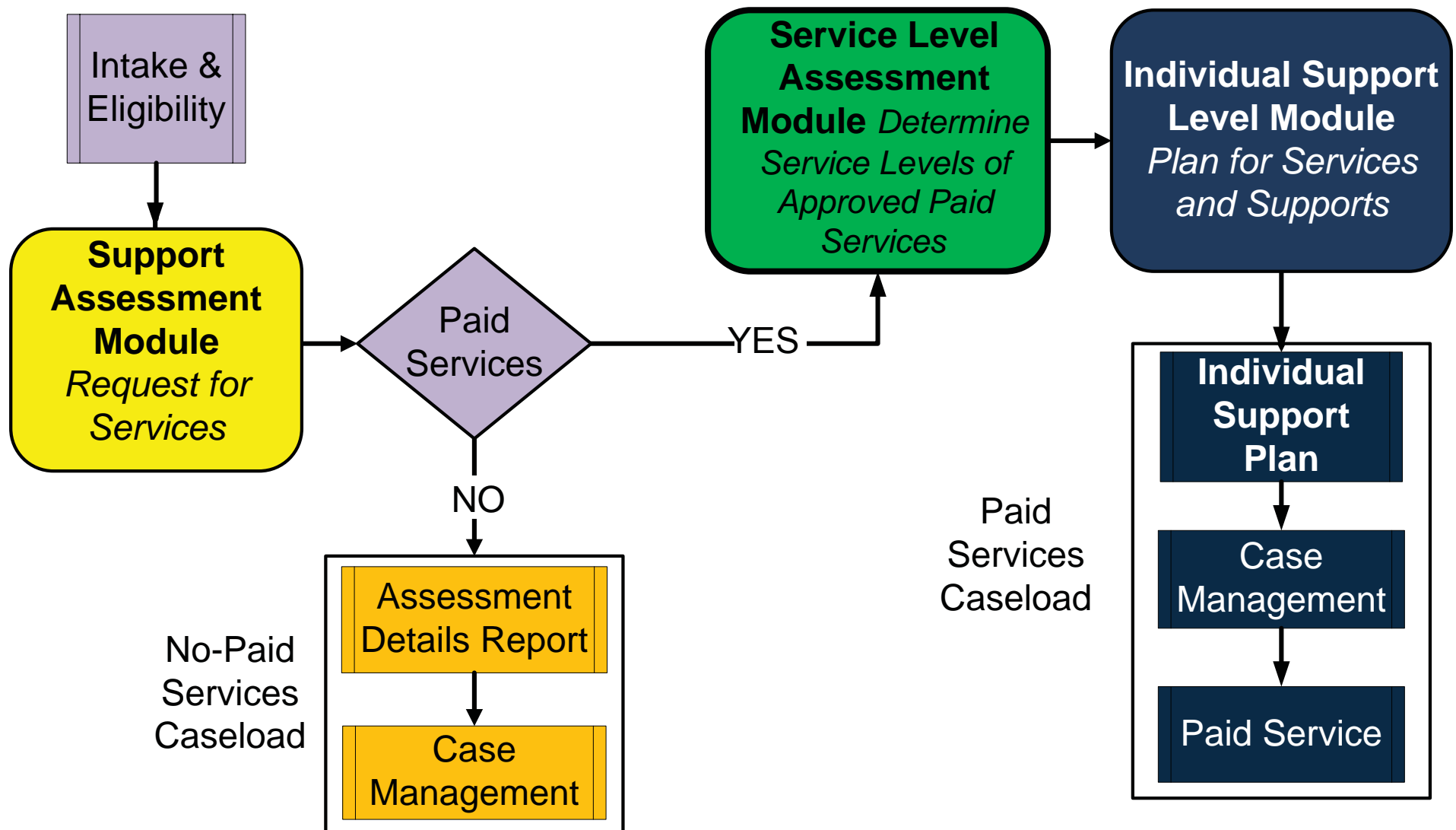- Severity
- Assistance

Protective Supervision
- Monitoring
- Unfamiliar Situations
- Ability to Summon Help

Caregiver Status
- Caregiver Stress
- Caregiver

Service Delivery Process

Intake & Eligibility

Support Assessment Module *Request for Services*

Paid Services

Service Level Assessment Module *Determine Service Levels of Approved Paid Services*

Individual Support Level Module *Plan for Services and Supports*

YES

NO

No-Paid Services Caseload

Assessment Details Report

Case Management

Paid Services Caseload

Individual Support Plan
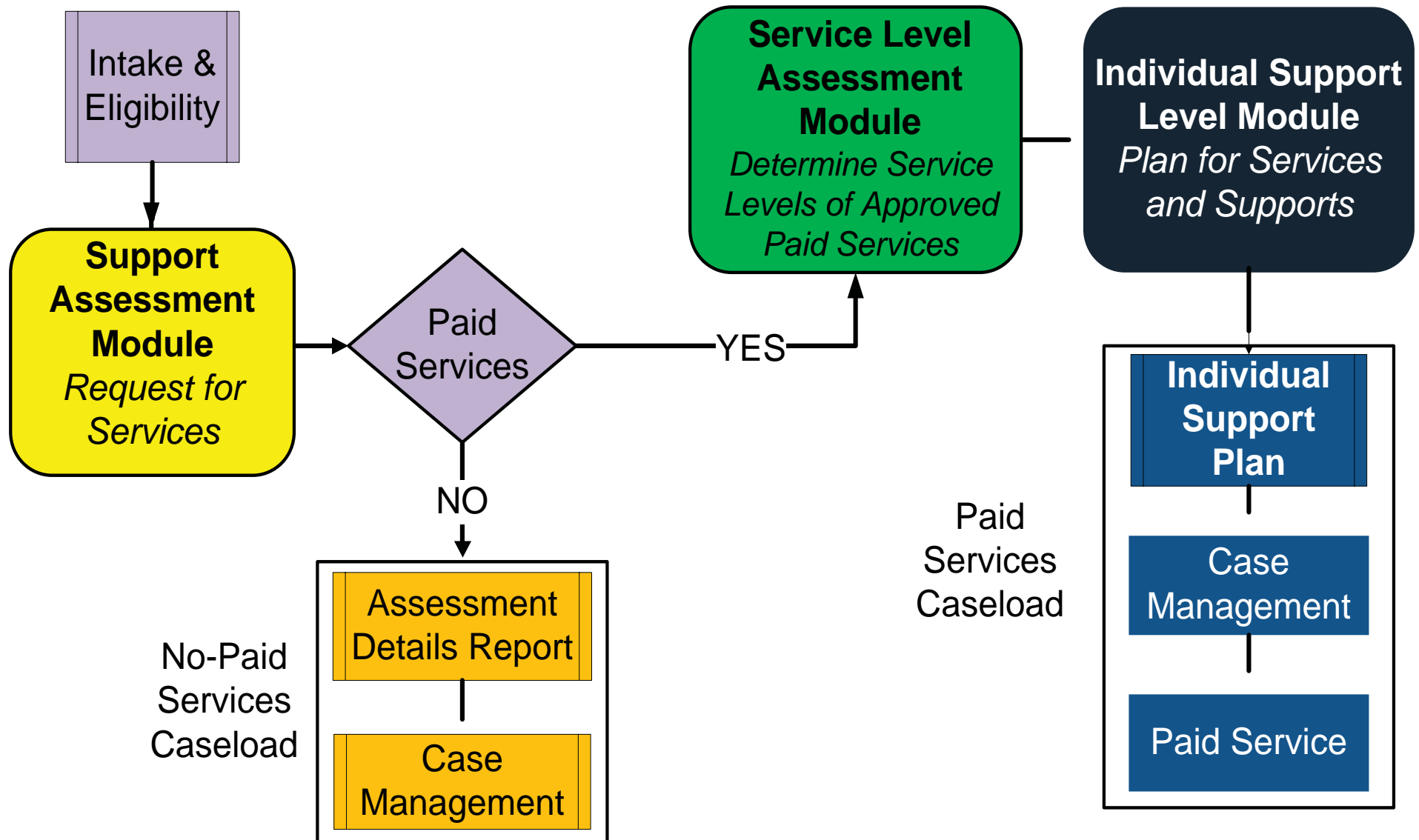
Case Management

Paid Service

Service Level Assessment

- Different paths based on approved service

- Collects specific health related information that is important to service providers

- Gathers program specific information

- Calculates service eligibility, levels and rates for:

  - *Personal Care*
  - *Individual Family Support*
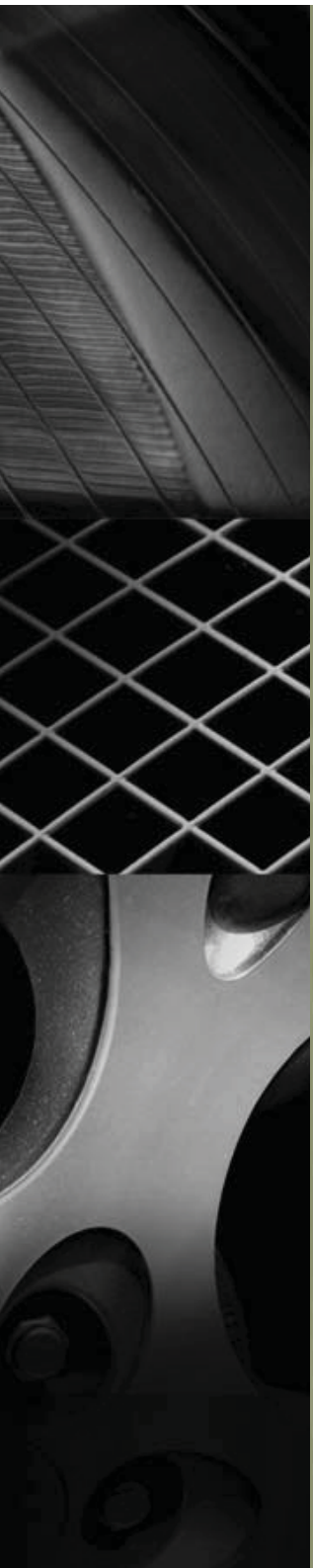 - *Residential Services*
  - *Employment (Planned for 2011)*

Service Delivery Process

Intake & Eligibility

Support Assessment Module
Request for Services

Paid Services

Service Level Assessment Module
Determine Service Levels of Approved Paid Services

Individual Support Level Module
Plan for Services and Supports

YES

NO

No-Paid Services Caseload

Assessment Details Report

Case Management

Paid Services Caseload

Individual Support Plan

Case Management

Paid Service

Individual Support Plan

- Assessment information populates into the ISP

- Health and welfare needs identified

- Planning team identifies how support needs will be met

- ISP approves paid service(s) to be authorized

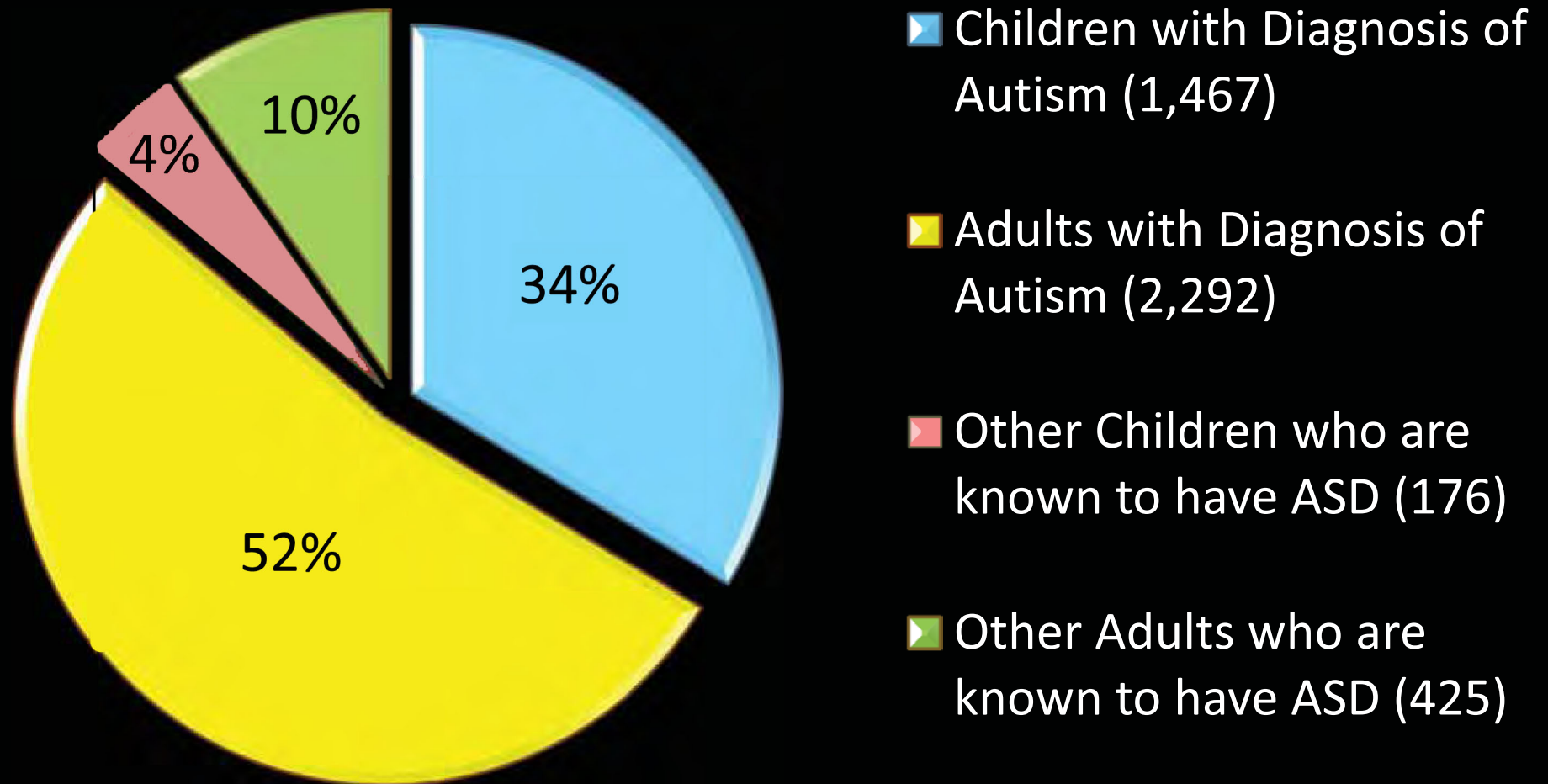- ISP may be amended as needed.

Here we are today...!

Standardized Assessment Benefits

- Supports DDD Values and Principles

- Improved work process to support case management

- Improved methods to promote fairness and objectivity

- Improved support and service planning process

- Greater accountability for public funding

- Ready access to client information for analysis
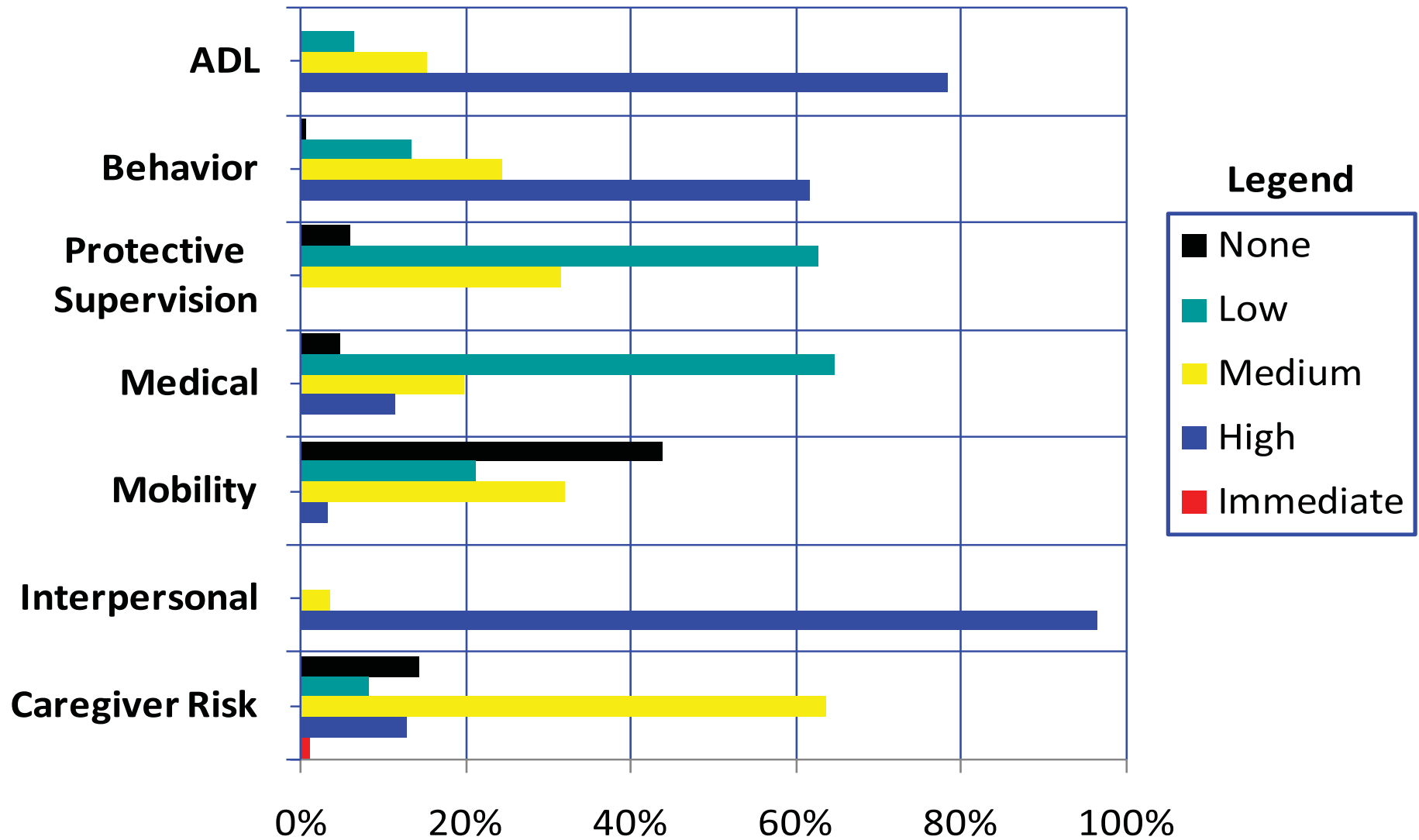
- Data informed decision making

Data Example

Individuals with a Diagnosis of Autism or ASD (4360)

Legend:
- Children with Diagnosis of Autism (1,467)
- Adults with Diagnosis of Autism (2,292)
- Other Children who are known to have ASD (176)
- Other Adults who are known to have ASD (425)
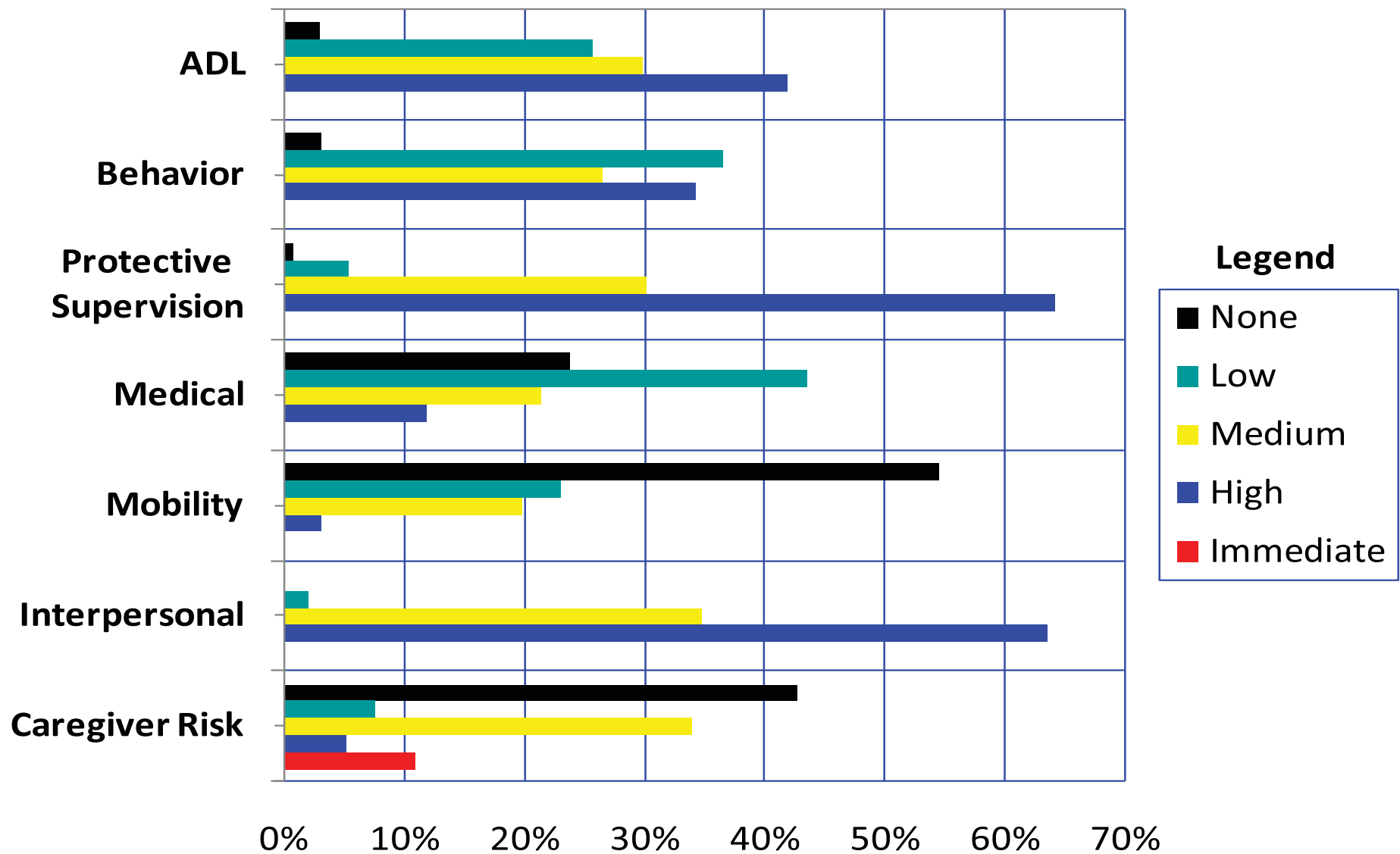
Pie chart values: 34%, 52%, 4%, 10%

Individuals diagnosed with ASD meet Washington State's eligibility requirements through another qualifying condition such as mental retardation

Acuity Levels of Children with Autism

Acuity Levels of Adults with Autism

Advice to our fellow travelers …

Collaborative Efforts

- Involved *stakeholders*

- Extensive communication efforts

- Developed rules governing assessment

- Solicited information from other states and professional organizations

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